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Texas A & M University

Name

Institution

Course

Instructor

Date

Texas A & M University

Question 1

Fascinated by the idea of empowering business outcomes through clients, I began an enriching journey as a customer service specialist at Evolent Health (Permera and Lifewise insurance) and later on Chime solutions Inc. holding the same position. After 8 months of customer service, I joined Slim4 Life Weight loss as a counselor to expand my solution expertise. Therefore, I am driven by a desire to create a strong business layer on my counseling foundation and advice clients across an extensive range of management challenges.

After having had a wide-ranging exposure to several industries and companies such as Chime solutions Inc. I intend to use the intense curriculum at Texas A&U University to help me pivot to a career in consultation. I will leverage my pre-MBA experience as a customer service specialist to join a top administration counseling firm to gain from a wide range of customer commitment. Besides, I will work my approach to turning into an accomplice and spend significant time in carrying computerized systems to the monetary administrations' industry. I can only accomplish this through a hypothetical and applied administration education.

In the long term, I seek an executive-level position at a healthcare or counseling organization such as the one I currently work for to assist me in reaching my ultimate goal. I visualize heading a large organization, help re-shape its business, and drive effectiveness through high performance, innovation, and development of talent.

Having the right skill set in check, I want to work towards developing the managerial abilities that are required to accomplish my occupational objectives. FT MBA program perfectly matches these goals. By attending Texas A & M University, I will be exposed to practices and

philosophies in overall management centers. Consequently, I want to attain an in-depth understanding of administrative concepts and be able to put these models into practice.

Question 2

I have served as a member of the national society of leadership and success (NSLA), which prepared me to assume any leadership role and challenges that I might be assigned. I have always led by example and ensured inclusivity in all decisions that I made. Consequently, this improved our team efficiency enabling us to achieve more challenging projects in limited time.

My experience working as a counselor has taught me to conduct myself with the greatest level of humility and maturity because every day provides new challenges and different sets of clients. Therefore, clients' emotional stability and well-being are of great importance. I have learned how to interact and engage people differently and professionally depending on the presented situation.

I take pride in whatever I do and do it to the best of my ability. Giving up has never been an option. I believe in hard work, staying committed, and on course while practicing excellence. Consequently, during my community service at Hosparus Health of Barren River, the experiences I went through taught me to respect and integrity. I supported in aiding patient's emotional health and encouraged them to live healthy and positive lives.

I am an honest individual with a great sense of humor and a team player. I respected other people's opinions and ideas. Also, I take up tasks with determination. I believe that challenges are devised to make us better hence I strive to deliver positive results despite the complexity of the challenges I face. Over the years of my engagement as a customer service specialist, I have learned to be selfless and practice tolerance owing to the nature of the clients I served. I

emphasize the importance of sharing not only resources but also knowledge, this helps us grow holistically as a community.

When it comes to service delivery, I stand for the idea that everyone should be inclined towards rendering professional services in openness, dignity, and honestly. I am trustworthy and transparent in all my undertakings. Normally, loyalty is an important aspect of having a healthy work force and family. This I learnt during my volunteer period. In turn, it created a sense of belonging in my work area.

I look forward to this opportunity because it will provide me with the opportunity to widen my career path, achieve greatness and academic growth.

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